



contact@protechservicesonline.com  
protechservicesonline.com  
334-524-3924

# Service Plans

## Stage 1 Service Plan

- 4 Hours Per Month
- Phone Support
- 24 hr. Response Time
- Additional 1 Hours of Preventative Maintenance
- Additional Hours \$85 per hour

**\$400 per month**

Recommended PC Coverage (1-5 pcs)

## Stage 4 Service Plan

- 10 Hours Per Month
- Phone Support
- 24 hr. Response Time
- 5% Discount on Hardware & Software Purchases
- Additional 2 Hours of Preventative Maintenance
- Additional Hours \$85 per hour

**Please Call for Current Pricing**

Recommended PC Coverage (8-12 pcs)

## Stage 2 Service Plan

- 6 Hours Per Month
- Phone Support
- 24 hr. Response Time
- Additional 2 Hours of Preventative Maintenance
- Additional Hours \$85 per hour

**Please Call for Current Pricing**

Recommended PC Coverage (3-8 pcs)

## Stage 5 Service Plan

- 12 Hours Per Month
- Phone Support
- 24 hr. Response Time
- 5% Discount on Hardware & Software Purchases
- Additional 3 Hours of Preventative Maintenance
- Additional Hours \$85 per hour

**Please Call for Current Pricing**

Recommended PC Coverage (10-15 pcs)

## Stage 3 Service Plan

- 8 Hours Per Month
- Phone Support
- 24 hr. Response Time
- Additional 2 Hours of Preventative Maintenance
- Additional Hours \$85 per hour

**Please Call for Current Pricing**

Recommended PC Coverage (6-10 pcs)

## Stage 6 Service Plan

- 14 Hours Per Month
- Phone Support
- 24 hr. Response Time
- 5% Discount on Hardware & Software Purchases
- Additional 4 Hours of Preventative Maintenance
- Additional Hours \$85 per hour

**Please Call for Current Pricing**

Recommended PC Coverage (15-20 pcs)

Larger And Other Custom Type Packages Available On A Custom Basis;  
Please Call (334) 524-3924 For Details  
Effective 03/18/07~Subject To Change Without Notice